

nha ccma study guide pdf

nha ccma study guide pdf is a search query that signals a strong desire for accessible and comprehensive preparation materials for the Certified Medical Assistant (CMA) exam administered by the National Healthcareer Association (NHA). This article aims to provide an in-depth look at what a high-quality NHA CCMA study guide PDF should encompass, focusing on key subject areas, effective study strategies, and the benefits of utilizing such resources. Whether you are just starting your medical assistant journey or looking to refresh your knowledge, understanding the components of a robust study guide is crucial for success. We will delve into the core competencies tested, the importance of practice questions, and how to leverage these digital guides to build confidence and mastery for exam day.

- Introduction to the NHA CCMA Exam
- Key Content Areas of the NHA CCMA Study Guide
- Essential Study Strategies for Success
- Benefits of Using an NHA CCMA Study Guide PDF
- Maximizing Your Study Efforts

Understanding the NCCA-Accredited NHA CCMA Exam

The Certified Medical Assistant (CMA) certification offered by the National Healthcareer Association (NHA) is a valuable credential for individuals aspiring to work in allied health professions. This certification is accredited by the National Commission for Certifying Agencies (NCCA), signifying its rigorous standards and the competence of certified individuals. The exam itself is designed to assess a broad range of knowledge and skills essential for medical assistants, encompassing both clinical and administrative duties. Understanding the scope and format of this exam is the first critical step in your preparation journey.

Purpose and Importance of NHA CCMA Certification

Obtaining NHA CCMA certification demonstrates a commitment to professional excellence and validates a candidate's proficiency in medical assisting practices. Healthcare employers often prioritize certified candidates, as it assures them of a certain level of competency and adherence to industry standards. This certification can open doors to a wider array of job opportunities, career advancement, and higher earning potential within

the healthcare sector. The CMA credential is a testament to a medical assistant's ability to perform their duties safely and effectively.

Exam Structure and Format

The NHA CCMA exam typically consists of a specific number of multiple-choice questions that cover various domains of medical assisting. These domains are carefully curated to reflect the day-to-day responsibilities of a practicing medical assistant. Familiarizing yourself with the exam structure, including the time allotted and the types of questions you can expect, is paramount. Many study guides provide insights into this format, allowing candidates to simulate the actual testing experience and reduce exam anxiety.

Core Content Areas Covered in an NHA CCMA Study Guide PDF

A comprehensive NHA CCMA study guide PDF will meticulously cover all the essential subject matter required to pass the certification exam. These guides are structured to provide clear, concise information on each topic, making complex concepts more digestible. The goal is to equip candidates with a solid understanding of both the theoretical knowledge and practical applications expected of a certified medical assistant.

Clinical Skills and Procedures

This is a cornerstone of any medical assistant's role, and consequently, a significant portion of the NHA CCMA exam. A good study guide will detail vital signs measurement, phlebotomy techniques, wound care, specimen collection, administering injections, patient preparation for examinations, and basic laboratory procedures. Understanding the principles behind these procedures, as well as sterile techniques and patient safety protocols, is crucial. Expect detailed explanations and potential scenario-based questions related to these clinical competencies.

Administrative and Office Procedures

Beyond clinical tasks, medical assistants are often responsible for a variety of administrative duties. An effective NHA CCMA study guide PDF will cover patient scheduling, medical record management, insurance and billing procedures, appointment management, and front office communication. Proficiency in these areas ensures the smooth operation of a healthcare facility. Understanding medical terminology, coding basics (like ICD-10 and CPT), and patient confidentiality under HIPAA regulations are also key components within this domain.

Anatomy, Physiology, and Medical Terminology

A fundamental understanding of the human body's structure and function is indispensable for medical assistants. The study guide will break down key anatomical systems and their physiological processes. Mastery of medical terminology, including prefixes, suffixes, and root words, is vital for accurately interpreting medical reports, communicating with healthcare professionals, and understanding patient conditions. This section ensures that candidates can effectively comprehend and articulate medical information.

Patient Care and Communication

Effective patient interaction is central to the medical assistant role. This topic encompasses communication skills, patient education, empathy, and ethical considerations. A robust study guide will provide insights into building rapport with patients, handling sensitive situations, and ensuring patient comfort and dignity. Understanding patient rights and the principles of patient-centered care are also critical elements covered here, preparing candidates for diverse patient interactions.

Pharmacology Basics

Medical assistants often play a role in medication management, from dispensing to patient education. A thorough NHA CCMA study guide PDF will cover the basics of pharmacology, including different drug classifications, routes of administration, dosage calculations, common medications, and potential side effects. Understanding drug interactions and contraindications is also an important aspect of this subject area, ensuring patient safety.

Effective Study Strategies with an NHA CCMA Study Guide PDF

Simply possessing an NHA CCMA study guide PDF is not enough; employing effective study strategies is paramount to maximizing its utility and ensuring knowledge retention. These strategies help transform raw information into actionable understanding, preparing you for the rigors of the exam.

Active Reading and Note-Taking

Instead of passively reading through the material, engage actively. Highlight key terms, definitions, and concepts. Take concise notes in your own words, which aids in processing and remembering information. Create flashcards for memorizing crucial terminology, drug names, or anatomical structures. Consistent review of your notes and flashcards will reinforce learning.

Utilizing Practice Questions and Exams

Most reputable NHA CCMA study guides include practice questions and full-length mock exams. These are invaluable tools. Answer questions as you progress through each chapter to test your comprehension. The mock exams simulate the actual test environment, helping you gauge your readiness, identify weak areas, and improve time management skills. Analyze your incorrect answers thoroughly to understand why you missed them and review the relevant sections in the study guide.

Creating a Study Schedule

A structured study schedule prevents cramming and promotes consistent learning. Break down the material into manageable chunks and allocate specific times for studying each topic. Factor in time for reviewing notes, taking practice quizzes, and completing mock exams. A consistent schedule helps build momentum and reduces study-related stress.

Focusing on Weak Areas

During practice tests, you will inevitably discover areas where your knowledge is less robust. Dedicate extra study time to these weaker subjects. Revisit the relevant chapters in your NHA CCMA study guide PDF, seek out additional resources if necessary, and work through more practice problems specifically related to those topics. Targeted review is far more efficient than broad, unfocused studying.

Benefits of Using an NHA CCMA Study Guide PDF

The accessibility and convenience of an NHA CCMA study guide PDF offer numerous advantages for aspiring medical assistants preparing for their certification exam. These digital resources are designed to streamline the learning process and enhance study efficiency.

Convenience and Accessibility

A PDF format allows for easy access on various devices, including computers, tablets, and smartphones. You can study anytime, anywhere, fitting learning into your busy schedule. No need to carry heavy textbooks; your entire study material is readily available at your fingertips. This flexibility is a significant advantage for individuals juggling work, family, and study commitments.

Cost-Effectiveness

Compared to traditional textbooks or in-person review courses, an NHA CCMA study guide PDF is often a more affordable option. This cost-effectiveness makes professional

development and certification more accessible to a wider range of individuals. Investing in a well-designed study guide is a financially sensible step towards career advancement.

Structured Learning Path

A well-organized study guide provides a clear, logical progression through all the necessary topics. This structured approach ensures that you don't miss any critical information and covers the exam content systematically. It removes the guesswork from your preparation, allowing you to focus on learning rather than on how to structure your study.

Up-to-Date Content

Reputable providers of NHA CCMA study guide PDFs strive to keep their content current with the latest exam objectives and industry standards. This ensures that you are studying relevant information, increasing your chances of success on the exam. Relying on outdated materials can be detrimental to your preparation.

Maximizing Your Study Efforts with an NHA CCMA Study Guide PDF

To truly capitalize on the resources provided in an NHA CCMA study guide PDF, it's essential to adopt a proactive and disciplined approach to your studies. Beyond just reviewing the content, engaging with the material in a way that fosters deep understanding and recall will significantly improve your exam performance.

Regular Review and Spaced Repetition

Don't just study a topic once and move on. Implement a system of regular review. Revisiting material at increasing intervals (spaced repetition) helps to move information from short-term to long-term memory. This is far more effective than cramming information shortly before the exam.

Simulate Exam Conditions

When taking practice exams, try to replicate the actual testing environment as closely as possible. Find a quiet space, set a timer, and avoid distractions. This practice helps you get accustomed to the pressure of the exam and improves your ability to manage your time effectively under exam conditions.

Seek Clarification for Difficult Concepts

If you encounter a concept in the study guide that you don't fully understand, don't gloss over it. Make a note of it and seek clarification. This might involve referring to other reputable resources, asking a knowledgeable peer or instructor, or reviewing the topic from multiple angles until it clicks. A good study guide should be a starting point, not the sole source of all knowledge.

Integrate Knowledge Across Sections

Medical assisting is a holistic profession. Try to see how different subject areas connect. For instance, how does anatomy and physiology relate to clinical procedures? How do administrative tasks impact patient care? This integrated approach fosters a deeper understanding of the medical assistant's role and prepares you to answer scenario-based questions that require applying knowledge from various domains.

Frequently Asked Questions

What are the most important topics to focus on in an NHA CCMA study guide PDF for the exam?

The most critical areas typically covered in an NHA CCMA study guide PDF include patient intake and vital signs, clinical procedures (like EKG, phlebotomy, injections), medical administrative tasks (scheduling, billing, record-keeping), patient communication and ethics, and infection control. Thoroughly reviewing these sections is crucial for exam success.

Where can I find a reliable and up-to-date NHA CCMA study guide PDF?

Reliable NHA CCMA study guide PDFs are usually available directly from the National Healthcareer Association (NHA) website, often as part of their exam preparation packages. Reputable medical education platforms or trusted online bookstores may also offer them, but always ensure the source is official or well-regarded to guarantee accuracy and relevance.

Are there any free NHA CCMA study guide PDFs available, and are they sufficient for exam preparation?

While some websites might offer free, unofficial NHA CCMA study guides, these are often outdated or incomplete. For comprehensive and accurate preparation, it's highly recommended to invest in official study materials from the NHA. Free resources might offer a basic overview, but they typically lack the depth and specific content required to pass the exam.

What is the typical cost of a high-quality NHA CCMA study guide PDF?

The cost of a high-quality, official NHA CCMA study guide PDF can vary. Typically, they are part of bundled packages offered by the NHA, which might include practice exams and other resources. Standalone study guides can range from \$20 to \$100 or more, depending on the provider and the comprehensiveness of the material.

How should I effectively use an NHA CCMA study guide PDF to maximize my chances of passing?

To effectively use an NHA CCMA study guide PDF, start by reading through it chapter by chapter, taking notes and highlighting key terms. Supplement your reading with practice questions and mock exams found within the guide or from other reputable sources. Identify your weak areas and revisit those sections for further study. Active learning, like quizzing yourself or explaining concepts to someone else, is key to retention.

Additional Resources

Here are 9 book titles related to the NHA CCMA Study Guide PDF, along with short descriptions:

1. *The Ultimate Certified Medical Assistant Exam Prep Book*

This comprehensive guide covers all the essential knowledge areas tested on the CCMA exam. It delves into medical terminology, anatomy and physiology, patient care, administrative procedures, and clinical skills. Expect detailed explanations, practice questions, and review strategies designed to build confidence and mastery for exam success.

2. *Mastering the CCMA: A Comprehensive Study Manual*

Designed as a deep dive into the CCMA certification requirements, this book breaks down complex topics into manageable sections. It focuses on practical application through case studies and real-world scenarios. Learners will find this manual invaluable for reinforcing their understanding of both theoretical concepts and hands-on clinical competencies.

3. *CCMA Exam Secrets: Study Guide and Practice Questions*

This title promises to reveal the secrets to acing the CCMA exam by identifying key areas and common pitfalls. It offers targeted study strategies and a wealth of practice questions that mimic the actual test format. The book aims to equip candidates with efficient test-taking techniques and a solid grasp of the material.

4. *Your Essential Guide to Becoming a Certified Medical Assistant*

This book serves as a foundational resource for aspiring Certified Medical Assistants. It covers the core competencies expected of CMAs, including patient interaction, vital signs, basic laboratory procedures, and electronic health records. It's an excellent starting point for those new to the field or preparing for certification.

5. *Clinical Procedures for the Certified Medical Assistant: A Practical Handbook*

Focusing specifically on the practical, hands-on aspects of the CMA role, this book walks through common clinical tasks. It provides step-by-step instructions for procedures like injections, wound care, and specimen collection. This is a crucial resource for candidates needing to solidify their understanding of clinical skills required for the exam.

6. *The CCMA Study Toolkit: All You Need to Pass*

This all-encompassing toolkit aims to provide everything a candidate needs for thorough preparation. It likely includes detailed chapter reviews, practice tests, flashcards (or instructions on how to create them), and exam-taking tips. The goal is to offer a complete solution for candidates seeking a single, comprehensive study resource.

7. *Medical Assisting: Administrative and Clinical Competencies*

This title suggests a broad coverage of the dual nature of medical assisting, encompassing both office management and direct patient care. It will likely address topics such as scheduling, billing, insurance, and patient charting alongside clinical skills. It's designed to ensure a well-rounded understanding of the CMA profession.

8. *NHA CCMA Flashcards: Quick Review for Certification Success*

While not a traditional book, this title implies a supplementary resource focused on rapid knowledge retention. These flashcards would cover key terms, definitions, procedures, and concepts essential for the CCMA exam. They are ideal for on-the-go studying and reinforcing memorization of critical information.

9. *The Certified Medical Assistant Exam Workbook: Practice Makes Perfect*

This workbook emphasizes the importance of active learning and practice for CCMA exam success. It would be filled with practice questions, quizzes, and exercises designed to test comprehension and application of knowledge. This hands-on approach helps candidates identify their strengths and weaknesses, allowing for targeted study.

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Nha CCMA Study Guide PDF: Your Comprehensive Guide to Success

Name: Conquering the CCMA Exam: A Comprehensive Study Guide

Outline:

Introduction: Understanding the CCMA Certification and Exam Structure

Chapter 1: Medical Terminology and Anatomy & Physiology: Mastering the Language of Medicine

Chapter 2: Medical Coding (CPT, HCPCS, ICD-10-CM): Decoding the Healthcare System

Chapter 3: Medical Billing and Reimbursement: Navigating the Financial Landscape

Chapter 4: Compliance and Regulatory Issues: Understanding Healthcare Laws and Regulations

Chapter 5: Practice Management and Patient Care: The Art of Efficient Healthcare Delivery
Chapter 6: Electronic Health Records (EHR) and Health Information Technology: Embracing Digital Healthcare
Chapter 7: Exam Strategies and Test-Taking Techniques: Optimizing Your Performance
Conclusion: Preparing for a Successful Career in Medical Administration

Conquering the CCMA Exam: A Comprehensive Study Guide

Introduction: Understanding the CCMA Certification and Exam Structure

The Certified Clinical Medical Assistant (CCMA) certification demonstrates a high level of competency in medical assisting. This credential significantly enhances career prospects and earning potential for aspiring medical professionals. This study guide is designed to equip you with the knowledge and skills necessary to confidently approach and successfully pass the CCMA exam. We will break down the exam structure, highlighting key areas of focus and providing practical strategies for mastering the material. Understanding the exam's format, including the number of questions, time limits, and question types (multiple-choice, fill-in-the-blank, etc.), is crucial for effective study preparation. This introduction serves as a roadmap, outlining the journey towards achieving your CCMA certification. We will explore the benefits of CCMA certification, its impact on your career trajectory, and the overall value it adds to your professional profile.

Chapter 1: Medical Terminology and Anatomy & Physiology: Mastering the Language of Medicine

A strong foundation in medical terminology and basic anatomy and physiology is paramount for success as a CCMA. This chapter will delve into the essential vocabulary, prefixes, suffixes, and root words used in the medical field. We'll explore the body's systems – cardiovascular, respiratory, digestive, nervous, etc. – covering key anatomical structures and their functions. Understanding these fundamentals is crucial for interpreting medical records, communicating effectively with healthcare professionals, and accurately performing administrative and clinical tasks. We will use mnemonics, diagrams, and practice exercises to reinforce learning and ensure you build a comprehensive understanding of this crucial subject area. This section includes practice questions mirroring the exam's style, helping you assess your progress and identify areas needing further review.

Chapter 2: Medical Coding (CPT, HCPCS, ICD-10-CM): Decoding the Healthcare System

Medical coding is the cornerstone of medical billing and reimbursement. This chapter covers the three major coding systems: Current Procedural Terminology (CPT), Healthcare Common Procedure Coding System (HCPCS), and International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM). We will explain how to select the appropriate codes for various medical procedures, diagnoses, and services. Understanding the nuances of each coding system, including modifiers and guidelines, is vital for accurate billing and minimizing claim denials. This section will incorporate real-world examples and case studies, helping you apply your knowledge to practical situations. Practice exercises and quizzes will solidify your understanding and prepare you for the coding-related questions on the CCMA exam.

Chapter 3: Medical Billing and Reimbursement: Navigating the Financial Landscape

This chapter provides a comprehensive understanding of the medical billing process, from claim submission to reimbursement. We'll explore different billing methods, including electronic and paper claims, and the importance of accurate coding for timely payment. We'll discuss common billing errors, strategies for preventing denials, and how to manage patient accounts effectively. Understanding insurance plans, payer regulations, and the intricacies of medical billing are essential for ensuring a smooth financial workflow in any healthcare setting. This section emphasizes practical applications, providing step-by-step instructions and examples to guide you through the billing process.

Chapter 4: Compliance and Regulatory Issues: Understanding Healthcare Laws and Regulations

This chapter covers the legal and regulatory aspects of healthcare, including HIPAA compliance, OSHA regulations, and other relevant laws. Understanding these regulations is crucial for maintaining patient confidentiality, ensuring workplace safety, and adhering to ethical standards. We will discuss the implications of non-compliance, strategies for maintaining compliance, and the importance of ethical conduct in medical practice. This section is critical for ensuring you're prepared for questions about legal and regulatory frameworks relevant to medical assisting.

Chapter 5: Practice Management and Patient Care: The Art of Efficient Healthcare Delivery

This chapter focuses on the day-to-day operations of a medical office. We will cover topics such as appointment scheduling, patient intake, managing medical records, and providing excellent patient care. This includes effective communication techniques, handling patient inquiries, and maintaining a professional demeanor. Understanding the workflow of a medical office and contributing to its smooth operation is crucial for any CCMA. We will provide practical tips and strategies for streamlining processes and optimizing efficiency.

Chapter 6: Electronic Health Records (EHR) and Health Information Technology: Embracing Digital Healthcare

This chapter explores the growing role of technology in healthcare, focusing on electronic health records (EHR) and other health information technologies. We will cover the basics of EHR systems, data entry, retrieval, and maintaining patient privacy within a digital environment. Understanding EHR software and its efficient use is an increasingly important skill for medical assistants. We'll examine various EHR systems, their functionalities, and best practices for data management and security.

Chapter 7: Exam Strategies and Test-Taking Techniques: Optimizing Your Performance

This chapter offers practical strategies for preparing for and successfully completing the CCMA exam. We will discuss effective study techniques, time management strategies, and approaches for tackling different question types. We'll review common pitfalls to avoid, emphasize the importance of practice tests, and offer tips for managing exam anxiety. This section provides a focused approach to optimizing your performance on test day.

Conclusion: Preparing for a Successful Career in Medical Administration

This study guide provides a comprehensive overview of the knowledge and skills required to become a successful CCMA. By mastering the concepts outlined in this guide, you will be well-equipped to

confidently take the CCMA exam and embark on a rewarding career in medical administration. This concluding section reinforces key concepts, offers encouragement, and provides resources for continued learning and professional development. We emphasize the value of ongoing professional development and the importance of continuous learning in this ever-evolving field.

FAQs

1. What is the CCMA exam format? The exam is typically computer-based and includes multiple-choice, fill-in-the-blank, and other question types.
2. How long is the CCMA exam? The exam duration varies depending on the testing center but generally takes several hours.
3. What topics are covered on the CCMA exam? The exam covers medical terminology, anatomy & physiology, medical coding, billing, compliance, patient care, and EHR use.
4. How can I prepare for the CCMA exam? Through dedicated study using a comprehensive study guide, practice exams, and review of relevant resources.
5. What are the benefits of CCMA certification? Improved career prospects, higher earning potential, and increased professional credibility.
6. What are the eligibility requirements for the CCMA exam? Requirements vary by certifying organization, but generally include education and/or experience.
7. Where can I find practice exams for the CCMA exam? Many study guides and online resources offer practice exams.
8. How often is the CCMA exam updated? Exam content is periodically reviewed and updated to reflect changes in medical practice and technology.
9. What is the passing score for the CCMA exam? The passing score is determined by the certifying organization and is generally not publicly disclosed.

Related Articles

1. Understanding Medical Terminology for CCMA Exam Success: A deep dive into the key terms and definitions.
2. Mastering Medical Coding: A CCMA's Guide to CPT, HCPCS, and ICD-10-CM: A focused guide on coding systems.
3. Navigating Medical Billing and Reimbursement Procedures: A practical guide to handling claims and payments.
4. HIPAA Compliance for Medical Assistants: Protecting Patient Privacy: A comprehensive overview of HIPAA regulations.
5. Effective Communication Skills for CcmAs: Enhancing Patient Interactions: Focuses on communication strategies in patient care.
6. Electronic Health Records (EHR) for CCMA Professionals: A Comprehensive Guide: Explains the functionalities and importance of EHR systems.
7. OSHA Compliance in Medical Offices: Ensuring Workplace Safety: Covers OSHA standards and

regulations.

8. Time Management Techniques for Medical Assistants: Optimizing Efficiency: Improves time management and office workflow.

9. Exam Strategies and Test-Taking Tips for CCMA Aspirants: Tips and tricks for maximizing exam performance.

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nha ccma study guide pdf: NHA Phlebotomy Exam Study Guide Ascencia Phlebotomy Exam Prep Team, 2019-11-20 You might think this is just another study guide. However, our healthcare test prep isn't like other study guides. Because Ascencia Test Prep's unofficial NHA Phlebotomy Exam Study Guide: Test Prep and Practice Questions for the National Healthcareer Association Certified Phlebotomy Technician Exam offers you examples, graphics, and information, you'll benefit from a quick yet total review of everything on the exam! Imagine having your test prep materials on your phone or tablet! Ascencia Test Prep's NHA Phlebotomy Exam Study Guide comes with FREE practice questions, online flash cards, study cheat sheets, and 35 test tips, all available online. These easy to use materials will give you the edge you need to pass your exam the first time. The National Healthcareer Association was not involved in the creation or production of this product, is not in any way affiliated with Ascencia Test Prep, and does not sponsor or endorse this product. Ascencia Test Prep's NHA Phlebotomy Exam Study Guide offers you a full review of the subjects covered on the NHA Certified Phlebotomy Technician (CPT) exam, test tips and strategies, real-world examples, and worked through practice problems. Our book covers: Online Resources Introduction Anatomy and Physiology Blood Specimen Collection Non-Blood Specimen Collection Specimen Handling, Transport and Processing Laboratory Operations ... and also includes 1 FULL practice test, so that you will be ready on test day.

nha ccma study guide pdf: Medical Assisting Exam Review for CMA, RMA & CMAS Certification Helen Houser, Janet Sesser, 2020-06-08 This Fourth Edition of Medical Assisting Exam Review for CMA, RMA & CMAS Certification focuses on the critical most current components of the MA and MAS curricula, making it an indispensable tool for recent graduates, practicing medical assistants, medical administrative specialists and medical administrative assistants preparing to sit for any recognized national certification exams.

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as a comprehensive posttest, with answers and rationales for all questions. - Study tips and test-taking strategies provide advice and insight into preparing effectively for your certification exam. - Hundreds of additional practice questions are included on the Evolve companion website, along with flash cards and A&P animations, to boost your exam readiness and test-taking confidence. - NEW! 2,500 questions — including 550 all-new questions — include answers, rationales, and mapping to six exam blueprints (CMA, RMA, CMAS, CCMA, CMAA, and CMAC). - NEW content includes coverage of the Affordable Care Act, ICD-10, electronic office systems, vaccination updates, and more. - NEW! Online test generator allows you to focus your practice on any topic and to create timed simulated exams. - NEW! Records Management chapter tackles both paper management and Electronic Health Records, emphasizing the most up-to-date electronic ways to manage records. - UPDATED! High-quality illustrations reinforce your understanding of medical assisting content and include photos of clinical equipment and supplies.

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nha ccma study guide pdf: Kinn's The Clinical Medical Assistant Deborah B. Proctor, Brigitte Niedzwiecki, Julie Pepper, Marti Garrels, Helen Mills, 2016-05-10 Clinical Medical Assisting begins with Kinn! Elsevier's Kinn's The Clinical Medical Assistant, 13th Edition provides you with the real-world clinical skills that are essential to working in the modern medical office. An applied learning approach to the MA curriculum is threaded throughout each chapter to help you further develop the tactile and critical thinking skills necessary to assist with medications, diagnostic procedures, and surgeries. Paired with our adaptive solutions, real-world simulations, EHR documentation and HESI remediation and assessment, you will learn the leading skills of modern clinical medical assisting in the classroom! Applied approach to learning helps you use what you've learned in the clinical setting. Clinical procedures integrated into the TOC provide you with a quick reference. Detailed learning objectives and vocabulary with definitions highlight what's important in each chapter. Step-by-step procedures explain complex conditions and abstract concepts. Rationales for each procedure clarify the need for each step and explains why it's being performed. Critical thinking applications test your understanding of the content. Patient education and legal and ethical issues are described in relation to the clinical Medical Assistant's job. Threaded case scenarios help you apply concepts to realistic clinical situations. Portfolio builder helps you demonstrate clinical

proficiency to potential employers. NEW! Chapter on The Health Record reviews how you will maintain and interact with the medical record. NEW! Chapter on Competency-Based Education helps you confidently prepare for today's competitive job market. NEW! Clinical procedure videos help you to visualize and review key procedures.

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